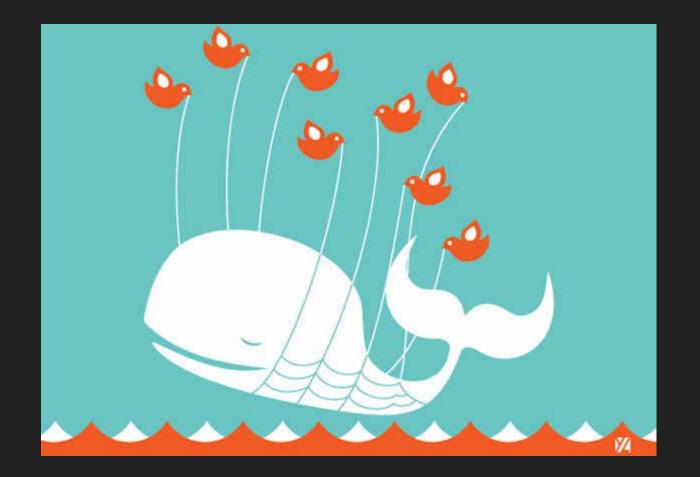
Social science of the Internet

Chung-hong "Chainsaw" Chan 陳電鋸

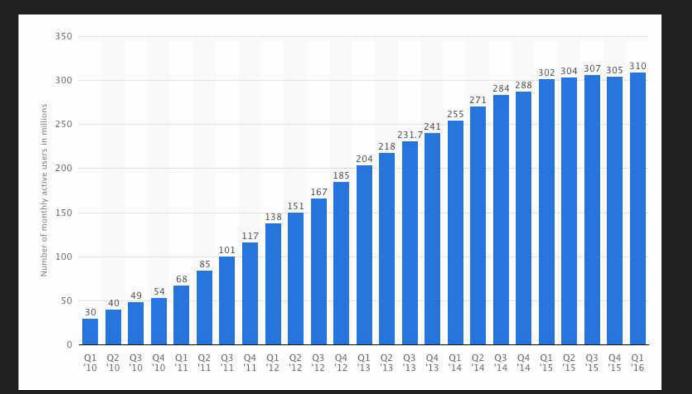
Technology is Wunderbar! Unlimited scalability!



ROR -> Scala (JVM) and stuff...

Claimed: 10,000% increase in capacity

10,000% increase in active users?



Source: statistica

約 103,000,000 項搜尋結果 (0.50 秒)

Why Twitter is dying, in ten tweets - New Statesman

www.newstatesman.com/science-tech/.../why-twitter-dying-ten-tweets ▼ 翻譯這個網頁 2016年2月8日 - Twitter has been dying since 2009, and commentators have pre-emptively declared it deceased pretty much every year since. To declare that ...

The End of Twitter - The New Yorker

www.newyorker.com/tech/elements/the-end-of-twitter ▼ 翻譯這個網頁

2016年1月29日 - Twitter used to be essential, but now Joshua Topolsky asks if the service can survive losing key executives and the flourishing competition.

Is Twitter dying? - Quora

https://www.quora.com/Is-Twitter-dying · 翻譯這個網頁

Twitter isn't dying. You're just using it wrong. I've been hearing a lot of talk about the decline of Twitter lately, and I'd like to take a moment to set th...

Is Twitter dying or dead? Why Biz Stone the founder has left the ...

askmepc-webdesign.com/.../twitter-dying-founder-biz-stone-leaves-co... ▼ 翻譯這個網頁 Will twitter die? Is twitter dying? What do you think? Who is really using Twitter today? When Twitter started, I seriously thought it would never catch on, (but I ...

Why Twitter's Dying (And What You Can Learn From It) — Bad Words ... https://medium.com/.../why-twitter-s-dying-and-what-you-can-learn-fro... ▼ 翻譯這個網頁 2015年10月13日 - It wasn't Professor Plum in the Library with the Candlestick. So what killed Twitter?

Competition

Facebook

Instagram

Snapchat

• • •

Mosh pit

"What really happens on Twitter these days? People have self-sorted into cliques, little in-groups, tribes. The purpose of tribes is to defend their beliefs, their ways, their customs, their culture — their ways of seeing the world."

"Technology as a culture is so out of touch with reality doesn't even understand what business it's really in: not the code business (what is this, the 1980s?), but the enterprise of <u>social interaction.</u>"

Haque U. Why Twitter's Dying (and what you can learn from it)



Mosh pit

"When a technology is used to *shrink* people's possibilities, more than to expand them, it cannot create value *for* them."



Haque U. Why Twitter's Dying (and what you can learn from it)

Social Science

[n] the study of society and the way people live

Source: Oxford Dictionary

warning / acknowledgement

THIS IS A SOCIAL SCIENCE TALK, NOT TECHY AT ALL!



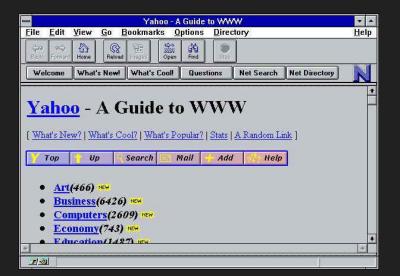
本研究項目(項目編號: 2013.A8.009.14A)獲香港特別行政區政府<u>中央政策組</u>公共政策研究資助計劃撥款資助

Internet metaphors

The Internet is like a



Original Macintosh (1984) Internet in a Box (1993)



Yahoo! on Netscape 1.0 (1994)

NEUR

O

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Wi

am

Gibson

WINNER OF THE HUGO, NEBULA, AND PHILIP K. DICK Awards

Case, an ex-data hacker, is given the opportunity to have his life spared by returning to the Matrix on a mission that could make or break him. On his journey in this world and others, he must decide for himself what is real and what is just a projection of the Matrix while undergoing mindbending experiences.

"Neuromancer is freshly imagined, compellingly detailed and chilling..." -The New York Times

"William Gibson is one of the most exciting new writers to hit science fiction in a long while. His first novel is an event live been eagerly awaiting -Robert Silverberg

"A mindbender of a read." -Village Voice New York Times Bestseller

NEUROMANCER

William Gibson



1990: **Cyberspace** (borrow from Gibson's *Neuromancer*) - liberty



1991: Information superhighway - speed and connectivity

wikicommons



1990s: **Global Village** (borrow from McLuhan) - interconnected individuals

wikicommons

Electronic Communities:

Global Village or Cyberbalkans?

Marshall Van Alstyne Erik Brynjolfsson

Tel: (617) 253-2970 Tel: (617) 253 4319 FAX: (617) 258-7579

MIT Sloan School 50 Memorial Drive E53-308 Cambridge, MA 02142

March, 1997

marshall@mit.edu ebrynjo@mit.edu

Copyright © 1996 Alstyne and Brynjolfsson

KEYWORDS: Information Economy (AD02), Economic Theory (AM), Economic Impacts (BA01), Computerization of Society (BD0101), Organizational Structure (DA03), Information Flows (DD07), Globalization (AF1301)

1996: Cyberbalkans

van Alstyne, Brynjolfsson. 1996

Cyberbalkans

"Information technology can link geographically separated people and help them locate interesting or compatible resources. Although these attributes have the potential to bridge gaps and unite communities, they also have the potential to fragment interaction and divide groups by leading people to spend more time on special interests and by screening out less preferred contact."

Echo Chamber

In media, an echo chamber is a situation in which information, ideas, or beliefs are amplified or reinforced by transmission and repetition inside an "enclosed" system, where different or competing views are censored, disallowed or otherwise underrepresented.

In Hong Kong netizens' jargon



photo credit: 安志新

Hong Kong Facebook Pages Sharing network

Large hidden Communities (n > 30)

Detected by walktrap community detection algorithm

Mainstream (or leftards 左膠), n = 570

蘋果日報, 香港獨立媒體網, Keyboard Frontline 鍵盤戰線, HOCC, 學民思潮 Scholarism

Blue ribbon (藍絲), n = 37

時聞香港, 向香港警察致敬, 光復香港, 「保普選 反佔中」簽左名揮手區!, 理性撐國民 教育

Large hidden Communities (n > 30)

Autonomists (or hotdogs 熱狗), n = 332

聚言時報 Polymer, 有種美德叫有種 by 陳到, PassionTimes 熱血時報, SocREC 社 會記錄頻道, 科大行動

容樂其, Jeromy-yu Chan 及相關人士 (translate server error), n = 31

寰雨膠事錄 PlasticNews.wf, 方健儀 Akina Fong「多謝支持 後會有期」, 輔仁媒體, Econ記者, 新聞噏乜9

Word cloud: Unique culture for each community



Big data analytics cannot answer this question!



Self-sorting in workplace?



Self-sorting on social media

- -> C 🛽 🔒 https://www.facebook.com/tijptjik?fref=nf



Political consequences of self-sorting

"Some bloggers, and many readers of blogs, try to create echo chambers. Because of self-sorting, people are reading like-minded points of view, in a way that can breed greater confidence, more uniformity within groups, and more extremism."

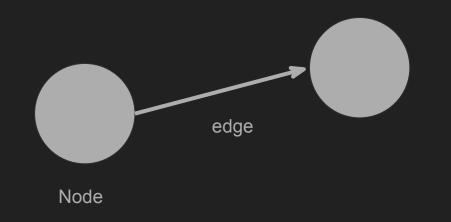


Sunstein C. Republic.com 2.0.

Mechanism

Formation of social network and community

MATHS ALERT!



Erdos-Renyi model

If the probability (p) of edge formation is constant, one giant component can be formed

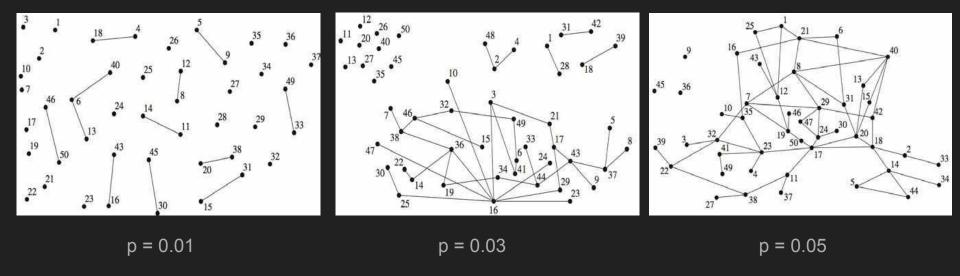


Image source: Eurecom, Sophia-Antipolis



Town hall meeting



大台 translate server error

Photo credit: Apple Daily

Barabasi-Albert Model

The probability of edge formation is not constant.

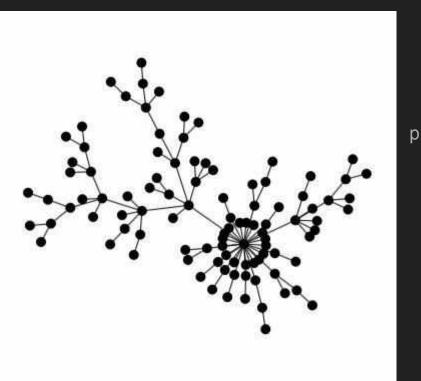
That probability is governed by a phenomenon called "Preferential Attachment"



富者愈富 the rich get richer

Preferential attachment

Edges tend to be form with heavily linked nodes



no of edges

Power law distribution / "Long tail"

Community formation

Both Erdos-Renyi and Barabasi-Albert cannot guarantee the genesis of community structure within the social network

Then why? Let's find out

Agent-based modeling (ABM) is one of a class of computational models for simulating the actions and interactions of autonomous agents (both individual or collective entities such as organizations or groups) with a view to assessing their effects on the system as a whole.



erage speed: 4.15 p/f andard deviation: 0**,\$**6 p/f

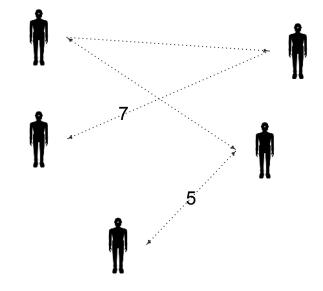
A REPORT OF A R

```
class faceboid():
def init (self, boidid, mutualignore = False):
    self.mutualignore = mutualignore
    self.ignore = set([])
    self.friends = set([])
    self.boidid = boidid
def str (self):
    return "faceboid #" + str(self.boidid)
def posting(self, postid, date):
    return fbpost(self.boidid, postid, date)
def retweet(self, fbpost, poster boid):
    if self.mutualignore is not True or (self.mutualignore and poster boid.boidid not in self.ignore):
        fbpost.retweetedby.append(self.boidid)
    elif self.mutualignore and poster boid.boidid in self.ignore:
        fbpost = None
    return fbpost
                                       Faceboids (Facebook-oid object)
```

Chan CH, Fu KW. 2015

class fbpost:

Social network

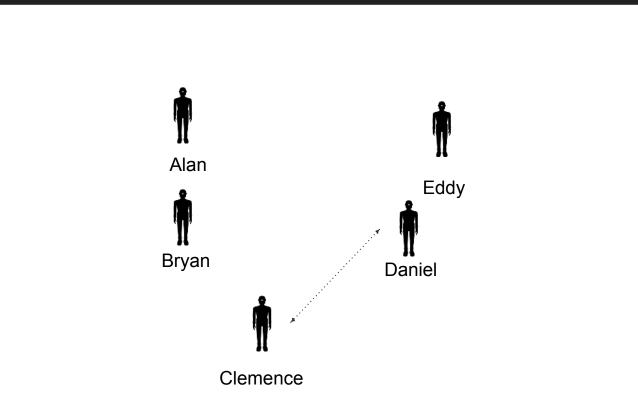


Sharing network

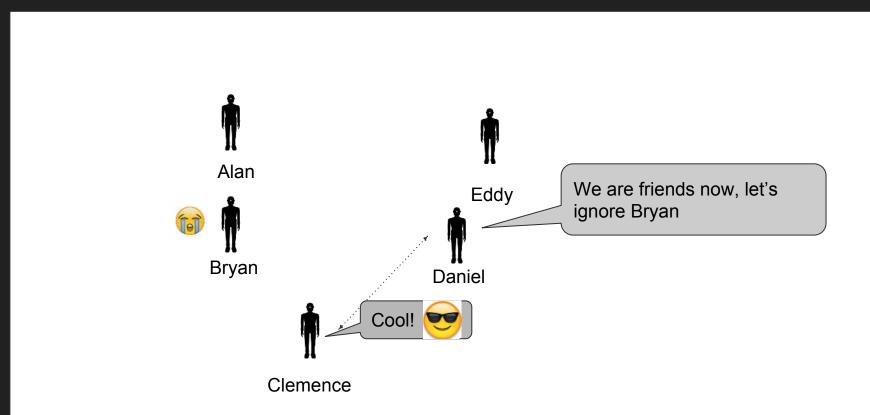
 $Prob_{RT} = Prob_{MaxRT} * (N_{RT} / Max N_{RT})$

Preferential Attachment

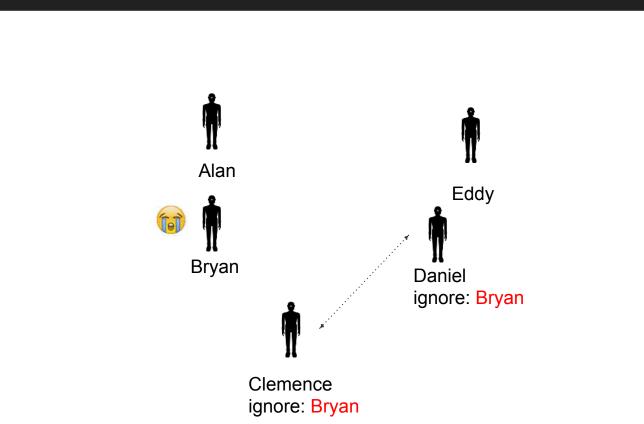
Mutual ignoring

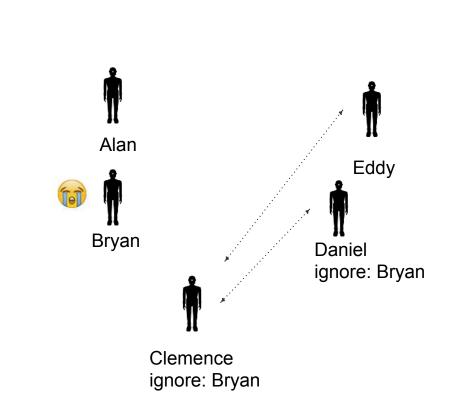


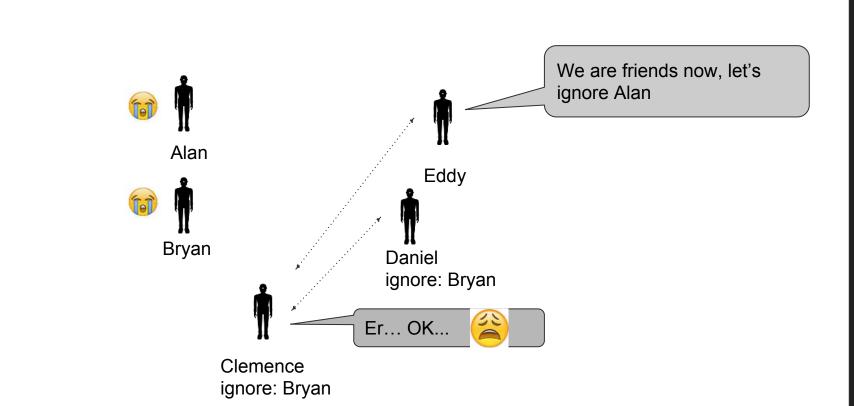
Mutual ignoring

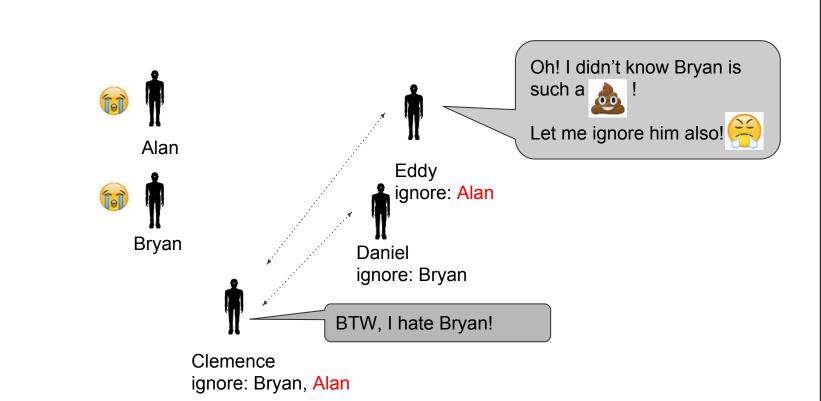


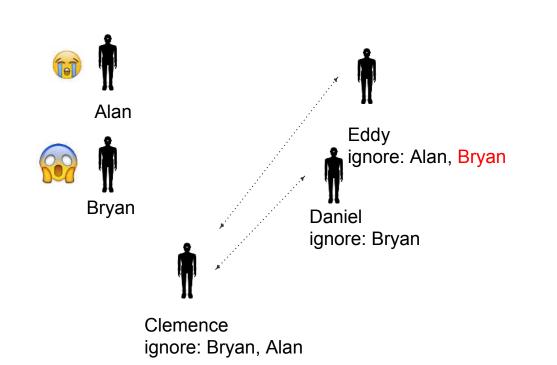
Mutual ignoring











Inclusion of 'Mutual Ignoring' behavior

The networks generated with "preferential attachment + Mutual ignoring" agents are more likely to be organized as stronger communities than those generated from "preferential attachment only" agents.

Lethal combination: Preferential Attachment + Mutual Ignoring

Chan CH, Fu KW. Unpublished 2015

Our social media platforms are encouraging

Preferential attachment



d.weibo.com

Our social media are encouraging

and mutual ignoring



Friend suggestion based on Mutual Friend is encouraging mutual ignoring

Because our attention is limited

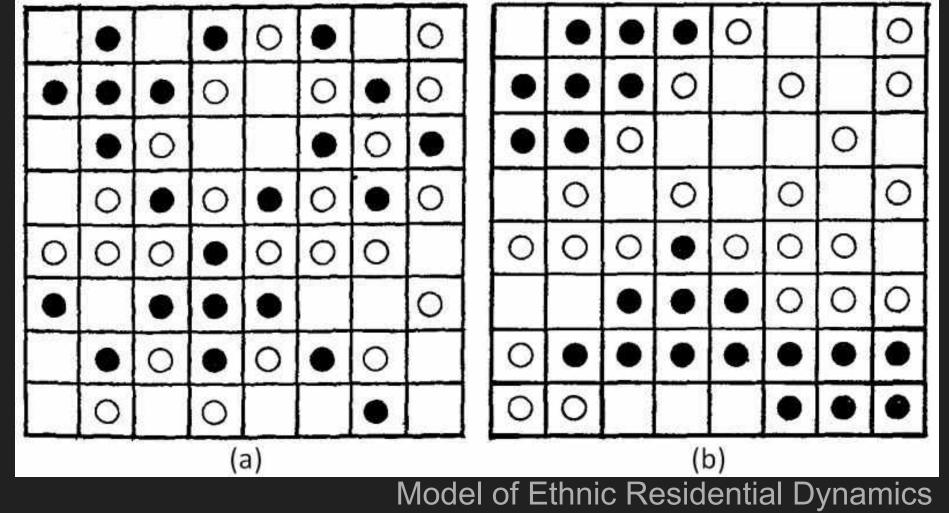
Dunbar's number

Dunbar's number is a suggested cognitive limit to the number of people with whom one can maintain stable social relationships. (~ 150)

Zero sum game: Two users attended to similar set of 'mutual friends' = ignoring similar set of people (mutual ignoring)

This small aversion bias (like to friends with friends of mutual friends) alone can generate segregation

Dunbar et al. J Hum Evolution 1992



Schelling T, 1974 (original), Henry AD, 2011 (Social Network version)

Old technology did it better: ICQ



| Find Rando | om / | <u></u> | |
|----------------------|-----------------------------|--------------|--------------|
| Group: | G | al Chat | |
| * | Find a Random Online Chat F | | Chat Partner |
| Found a Us | er | | |
| Name: | 1 | | |
| | 1000 | | |
| Personal Message: | | | * |
| Personal | Chạt | Send Message | Send UPL |

Who am I?

- PhD candidate from the Journalism and Media Studies Centre, HKU
- Research Interest: Consequences of Cyberbalkanization
- Maintainer of HKU Weiboscope



